

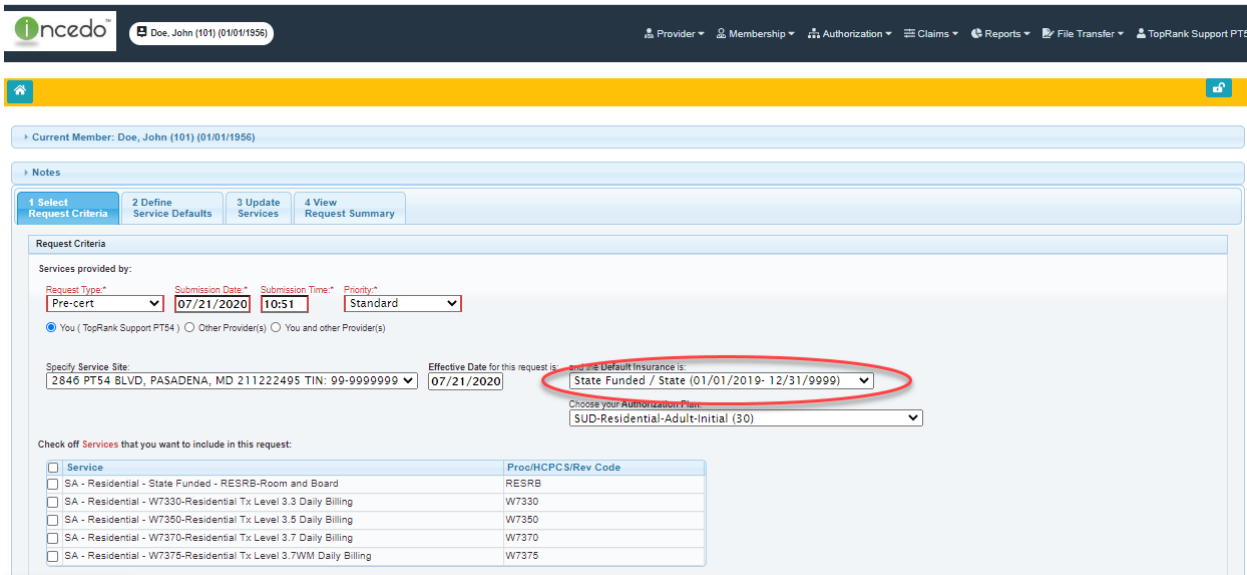
PROVIDER ALERT

Requesting SUD Residential Treatment

July 24, 2020

Optum Maryland, in partnership with Maryland Department of Health, is requesting that going forward all requests for SUD Residential be made using State Insurance as the Default Insurance. This process will allow providers to see and request Room and Board (RESRB) as well as the Residential treatment code. **This does not mean that State funding will always be utilized for the residential treatment.** Instead, the funding stream will be modified as needed on clinical review by Optum. Details are shown below.

As shown, providers should choose “State Funded” as the Default Insurance and then SUD-Residential for the age group and initial or concurrent as appropriate.



The screenshot shows the Incedo provider portal interface. At the top, there is a navigation bar with the Incedo logo and a user profile for "Doe, John (101) (01/01/1956)". Below the navigation bar, there is a "Current Member" section and a "Notes" section. The main content area is titled "Request Criteria" and contains several fields and options:

- Services provided by:** Request Type* (Pre-cert), Submission Date* (07/21/2020), Submission Time* (10:51), Priority* (Standard).
- Provider Selection:** Radio buttons for "You (TopRank Support PT54)", "Other Provider(s)", and "You and other Provider(s)".
- Specify Service Site:** 2846 PT54 BLVD, PASADENA, MD 211222495 TIN: 99-9999999.
- Effective Date for this request is:** 07/21/2020.
- Default Insurance is:** State Funded / State (01/01/2019- 12/31/9999) (highlighted with a red circle).
- Choose your Authorization Plan:** SUD-Residential-Adult-Initial (30).
- Check off Services that you want to include in this request:** A table with columns for Service, Proc/HCPCS/Rev Code, and checkboxes.

Service	Proc/HCPCS/Rev Code	
<input type="checkbox"/> SA - Residential - State Funded - RESRB-Room and Board	RESRB	
<input type="checkbox"/> SA - Residential - W7330-Residential Tx Level 3.3 Daily Billing	W7330	
<input type="checkbox"/> SA - Residential - W7350-Residential Tx Level 3.5 Daily Billing	W7350	
<input type="checkbox"/> SA - Residential - W7370-Residential Tx Level 3.7 Daily Billing	W7370	
<input type="checkbox"/> SA - Residential - W7375-Residential Tx Level 3.7WM Daily Billing	W7375	

If you have questions or concerns about information contained in this alert, please contact customer services at 1-(800)-888-1965.

Thank you,
Optum Maryland Team